P.01/01

IN THE UNITED STATES PATENT & TRADEMARK OFFICE

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AUG 2 1 2003

GROUP 3,500

OFFICIAL

In re application of

Haynes, D. et al.

Ser. No: 09/971,880

Filed: October 03, 2001

For: Method For Purging Abandoned Shopping Carts From an Electronic Commerce Web Site

Res. Tri. Park, NC 27709 Group Art Unit: 2152

P.O. Box 12195

August 21, 2003

IBM Corporation

Dept.T81/Bidg. 503-3

Change of Address Under 37 CFR 1.33(c) and Power of Attorney under 37 CFR 1.34(b)

Commissioner for Patents PO Box 1450 Alexandria, VA 22313-1450

Sir:

I, David R. Irvin, Agent of Record in the above-identified application, do hereby appoint attorneys/agents under customer #26502 as Associate Attorneys/Agents for the purpose of prosecuting the above-identified application. Please also address future correspondence to customer #26502 which is:

> **IBM** Corporation Intellectual Property Law Dept. IQ0A/Bidg, 040-3 1701 North Street Endicott, NY 13760 Phone: 607-429-4358 Fax: 607-429-4119

> > Respectfully submitted,

David R. Irvin, Reg. No. 42,682

Agent for Applicants

DRI/ssc

Phone: 919-543-7810; Fax: 919-254-4330

CERTIFICATE OF FACSIMILE TRANSMISSION UNDER 37 CFR 1.8(a)

hereby certify that this paper is being transmitted by facsimile to the Commissioner of Patents, PO Box 1450, Alexandria VA 22313-1450 at phone number 703-746-7239 (date) August 21, 2003.

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Saundra S. Christopher

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